

FAVORIT MEDICA

# SUPPLEMENTARY INSURANCE CONDITIONS (SIC) FOR INSURANCE WITH LIMITED CHOICE OF SERVICE PROVIDER UNDER THE KVG.

Version 2020, valid as of 1 January 2020

# SUPPLEMENTARY INSURANCE CONDITIONS FAVORIT MEDICA.

The General Insurance Conditions (GIC) for healthcare and daily benefits insurance under the KVG apply in full to these SIC. In case of any contradictions, the SIC take precedence over the GIC.

## I. GENERAL

### ART. 1 INSURANCE PURCHASE, CHANGE OF INSURANCE TYPE, AND PREMIUMS

1. These insurance types are available to individuals who meet the statutory enrolment conditions and whose place of work or civil-law domicile lies within the catchment area of the selected insurance with limited choice of service provider (special form of insurance). Special provisions and the right to reallocate an insured person due to contract violations are reserved. The special forms of insurance may not be available in certain regions.
2. If the selected service provider is no longer able to provide medical treatment under the selected insurance type for reasons relating to the insured person (e.g. transfer to a nursing home, a temporary stay abroad), the Insurer has the right to switch the insured person to ordinary healthcare insurance with the Insurer by observing a thirty-day period from the beginning of a calendar month.
3. If the insured person moves out of the catchment area of the selected insurance type, the Insurer will transfer the insured person to ordinary healthcare insurance with the Insurer at the beginning of the month following the month of relocation. The Insurer must be notified within one month if the insured person moves out of the catchment area of the selected insurance type. Insured persons who relocate to an area with another insurance type with limited choice of service provider can continue their cover by choosing another insurance model with limited choice of service provider in a new selected insurance type.
4. If the selected service provider in the selected insurance type terminates the contract with the Insurer, the affected insured persons can switch to a service provider in the selected insurance type within 30 days from when the Insurer prompted them to do so in writing or to ordinary healthcare insurance from the Insurer. The switch to ordinary healthcare insurance with the Insurer takes place automatically at the beginning of the following month, unless the Insurer is notified of the new service provider by the given deadline.
5. If the contract between the Insurer and the service provider or its network is terminated, the selected type of cover expires at the end of the year. Unless notification is issued about a change in the special forms of insurance in accordance with Art. 11 para. 2 of the GIC, this will result in an automatic switch to the Insurer's ordinary healthcare insurance as of 1 January of the following year.
6. Insured persons with special forms of insurance are eligible for premium reductions.

## ART. 2 EXCEPTIONS TO LIMITED CHOICE OF SERVICE PROVIDER

Free choice of service provider applies to all special forms of insurance that cover the following treatments and examinations, unless contrary Supplementary Conditions apply:

- a. Gynaecological examinations and treatments
- b. Visits to the paediatrician, up to the eighteenth birthday
- c. Eye examinations by an ophthalmologist
- d. Stays abroad of up to six months
- e. Emergencies

Further emergency consultations or follow-up treatment that may be needed must be administered within the limited choice of service provider available under the special forms of insurance.

## ART. 3 CONSEQUENCES OF CONTRACT VIOLATIONS

1. If the obligations arising from a particular special form of insurance have been violated, the Insurer can reduce benefits by 50% of the amount that would be due otherwise (following deduction of the statutory co-payments).
2. In the case of repeated contract violations, the insured person is excluded from the special form of insurance and switched to ordinary healthcare insurance effective from the beginning of the following month and after having been informed accordingly.
3. Changing back to a special form of insurance is possible at the earliest twelve months after the switch in the following calendar year.

## ART. 4 MEASURES ON INTEGRATED CARE AND CARE MANAGEMENT

When facing a specific illness (especially a chronic or potentially chronic one), the insured person must undergo special measures involving integrated care at the request of the Insurer. These can, for example, involve disease or chronic care management programmes, the services of the Insurer's care managers, or the choice of special service providers. The Insurer determines the programmes and service providers who administer them. Any agreement to participate in an integrated care and care management programme must be agreed with the insured person in writing.

## II. SCOPE

### ART. 5 PURPOSE

1. FAVORIT MEDICA healthcare insurance is a special form of insurance with limited choice of service provider.
2. Persons insured under a FAVORIT MEDICA plan agree to have all treatments and examinations administered by service providers (doctors, hospitals, etc.) that are listed in the MEDICA directories of SWICA.
3. The Insurer manages a list of generic medicines and cost-effective original preparations. If the insured person nevertheless opts for an expensive preparation, the Insurer will cover 50% of the cost.
4. The insurance carrier is SWICA Healthcare Insurance Ltd.
5. FAVORIT MEDICA is based on the principle whereby the insured person gets comprehensive medical care from service providers that the Insurer lists by name in its directories. Under a FAVORIT MEDICA plan, the Insurer covers the statutorily prescribed benefits for outpatient and inpatient treatments and examinations if they are administered by a service provider the Insurer has approved for this type of cover.
6. The insured person must choose a service provider from the conclusive FAVORIT MEDICA directories in connection with all treatments and examinations.
7. In amendment of Art. 2, there is no free choice of service provider in connection with gynaecological, eye, or paediatric treatments or examinations. The insured person must choose a service provider from the MEDICA directories.