SWICA

Favorit Medica

The list plan

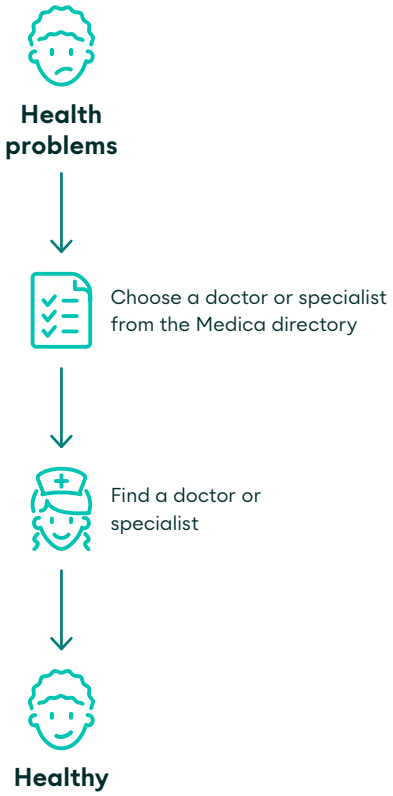
Favorit Medica:
The flexible basic insurance plan

With the Favorit Medica basic insurance plan, you can select your treating physician and hospital from our comprehensive Medica directory.

And with Favorit Medica, you qualify for an attractive discount on your premiums. SWICA can offer you these preferential terms because you are using the available medical services responsibly. This means the following conditions are part of your insurance contract.

How the Favorit Medica model works

- You can freely choose your doctor at any time from the comprehensive Medica directory, or you can contact the santé24 online practice by calling +41 44 404 86 86.
- The doctor treating you can refer you to any other doctor in the Medica directory.
- Will you be needing medicine for an extended period? If so, you can ask a mail-order pharmacy to send the prescribed items to your home discreetly, securely and conveniently. You can find out more about mail-order pharmacies at: **swica.ch/medication**
- No co-payment from 1 January 2026 (does not affect your excess and deductible): For any telemedicine services provided by santé24 (advice, consultations with experts and doctors), as long as basic insurance covers them. Exceptions include: advice and consultations in conjunction with nutrition advice and the psychological/psychiatric counselling service.



Key questions and answers

Where can I find the directory?

You can find the directory of doctors online at: **swica.ch/directories**

If you cannot access the digital directory, please contact your designated SWICA Customer Services.

What should I do in an emergency?

Contact your local medical emergency service or call the santé24 online practice on +41 44 404 86 86.

Are there any situations in which I don't need to consider the Medica directory?

- In emergencies
- When getting treatment during a temporary stay abroad

What happens if I disregard the terms of the insurance contract?

We have the right to exclude insured persons from Favorit Medica insurance as of the end of a calendar month if they repeatedly violate the contract terms. This automatically results in changing their cover to the conventional Standard basic insurance plan.

Where to get additional information about your health and accident insurance

Please contact SWICA Customer Service 24/7 for questions about your insurance cover.
You can find the phone number on your SWICA insurance card or policy.

More information is available at: **swica.ch**

Digital services for you

mySWICA: digital customer portal for all your insurance cover

- Digital insurance card
- Individual overview of benefits
- Scan and submit receipts online – track processing in real time
- Send messages to Customer Services
- Easily update personal details
- Live status of your excess and deductible
- Directly and easily change accident cover under basic insurance

swica.ch/myswica

Benevita: digital health coach with bonus programme

- Tips for staying healthy with inspiring and surprising topics relating to exercise, nutrition and wellbeing
- Motivating point system for discounts on premiums and selected supplementary insurance plans
- Donate to charitable projects together with the Benevita community

swica.ch/benevita

Benecura: digital health consultations with SymptomCheck

- SymptomCheck and PreventionCheck with individual recommendations
- Health dossier to securely store your documents and data
- Directory of specialists
- Lexicon of medicine and medications
- Secure transmission of your photos and medical documents

swica.ch/benecura

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