



Care Management

Personal support for SWICA customers

SWICA

SWICA Care Management

SWICA care managers are there to support customers who are ill or have suffered an accident and are facing a difficult time in their lives.

Our care managers provide personal support if you fall ill or suffer an accident, and face a challenging situation. They are there to offer assistance and advice – so that you receive the best possible support.



Your contact person in Care Management is on hand with an extensive network of medical specialists. Together, we develop solutions that are precisely tailored to your health situation – hand in hand with the professionals who are treating you.



You work with the care managers and the specialists providing your treatment to define your goals and plan out the various steps by which you will return to full health.



Where appropriate, your care manager will coordinate these steps with your employer, the authorities and the social insurance agencies.





The principles of SWICA Care Management

- Working with our experienced, well-trained care managers is voluntary and confidential.
- Care Management attaches great value to working in partnership with you, putting your needs first.
- For care management to work, all those involved must be committed to bringing about an improvement in your overall situation.
- Protecting your personal data is our top priority.

The advantages for you

- You receive assistance from experienced specialists who provide personalised support.
- You and your needs are at the centre of all decisions.
- The personal advice is provided free of charge.

We would be happy to arrange an appointment for you with the Care Management team

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