



CARE MANAGEMENT

PERSONAL SUPPORT IN THE EVENT OF ILLNESS OR ACCIDENT.

BECAUSE HEALTH
IS EVERYTHING

SWICA

SWICA Care Management.

SWICA Care Managers are there to support insured persons who are ill, have had an accident, or find themselves in a difficult life situation.

Support from SWICA's Care Managers

- You can count on professional support from a SWICA Care Manager if you have suffered long-term illness or had a serious accident. Your Care Manager remains your point of contact during the entire convalescence process.
- Your SWICA Care Manager has access to an extensive medical network. Together with you and in collaboration with physicians and therapists, he develops personal plans and solutions which take account of your actual health situation.
- Together with the doctors and the Care Manager, you define your goals and plan out the various steps by which you will return to full health.
- Where appropriate, your SWICA Care Manager will coordinate these steps with your employer, the authorities and the social insurance agencies.



SWICA Care Management helps and supports you comprehensively and holistically during your convalescence so that you can concentrate on getting better.

Principles of SWICA Care Management

- Working with the experienced, highly professional Care Managers is voluntary, free of charge and confidential.
- Care Management is based on establishing a good partnership. Putting a Care Management plan into practice presupposes that all those involved expect to see an improvement in the overall situation.
- SWICA Care Management is committed to data protection.
- You can terminate SWICA Care Management at any time without stating reasons.

Your advantages

- The programme is delivered by experienced professionals.
- You and your needs are at the centre of all decisions.
- Advice is personal and professional.

We would be delighted to arrange an appointment for you

santé24 telemedicine service

Phone +41 44 404 86 86, caremanagement@swica.ch

SWICA Healthcare Organisation

Because health is everything

Phone 0800 80 90 80 (24 hours a day), [swica.ch](https://www.swica.ch)

